

Specialisation in

Case Management

Child, Youth and Family Welfare

CHC52025 DIPLOMA OF COMMUNITY SERVICES

CRICOS 118786C

Course Overview

This course is the mid - point of the Community Services stream of courses and prepares the students to have knowledge and skills for paraprofessional work and/or further learning at Bachelor level.

Community services, case management and social housing workers involved in the managing, coordinating and/or delivering of person-centred services to individuals, groups and communities. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management, program coordination or the development of new business opportunities. All candidates must have completed at least 200 hours of work.

Teaching sessions are trainer-led in-group sizes of up to 30 participants. The teaching program is undertaken using a planned schedule in accordance with national standards.

Course Features

- 20 units in total
- 4 terms per year
- 2 years course
- At least 200 hours of Work Placement
- Work Placement in last term
- 80 weeks of learning + 24 weeks holiday
- 20 hours per week face to face learning plus online and self learning

Course Units

Core Units x 12

- CHCCCS004 Assess co-existing needs
- CHCCCS007 Develop and implement service programs
- CHCCCS019 Recognise and respond to crisis situations
- CHCCSM017 Facilitate and review case management
- CHCDEV005 Analyse impacts of sociological factors on people in community work and services
- CHCDFV001 Recognise and respond appropriately to domestic and family violence
- CHCDIV001 Work with diverse people
- CHCDIV002 Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCLEG003 Manage legal and ethical compliance
- CHCMGT005 Facilitate workplace debriefing and support processes
- CHCPRP003 Reflect on and improve own professional practice
- HLTWHS003 Maintain work health and safety

Elective Units x 8

Case Management

- CHCCSM009 Facilitate goal-directed planning
- CHCCSM010 Implement case management practice
- CHCCSM016 Undertake advanced assessments
- CHCCSM015 Undertake case management in a child protection framework

Child, Youth and Family Welfare

- CHCPRT025 Identify and report children and young people at risk
- CHCPRT027 Work collaboratively to maintain an environment safe for children and young people

General Electives

- CHCCCS038 Facilitate the empowerment of people receiving support
- CHCCOM005 Communicate and work in health or community services

Career Opportunities

- Community Work Coordinator
- Child Protection Officer
- Case Manager
- Care Team Leader
- Domestic Violence Advocate